April 3, 2020

Please see the following important update regarding the daily PPE survey completion and additional training sessions, **including today** **at 11:30AM and 1:30PM**.

Thank you,

Independent Health Facilities Program

Thank you for your continued participation and feedback on this important data collection initiative.

Reminder:

* Long Term Care homes, Independent Health Facilities, Ambulance Services (EMS), Home Care Service Provider Organizations, LHINs, Homes for Special Care, and centres, programs or services for community health or mental health whose primary purpose is the provision of health care should continue providing data through the **PPE ONLINE SURVEY**.
	+ Technical support questions specific to the **PPE ONLINE SURVEY** can be directed to the Help Desk: 416-687-8445 or at ca\_ppesurveysupport@pwc.com (**\*New\***)
	+ Please do not submit questions here regarding the daily bed census, PPE requests, or COVID-19 concerns in general

PPE Survey Updates:

* In case you did not receive it, here is the [**survey link - click here**](https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Furldefense.proofpoint.com%2Fv2%2Furl%3Fu%3Dhttps-3A__pwc.qualtrics.com_jfe_form_SV-5F6ShioFY99oaDpul%26d%3DDwMFaQ%26c%3DJZUmuHfvZaOkNOGiUpQbGyGsM8Jf9oFbjpAib-DiM1Q%26r%3DAr3VU_JemtR64QSxh17vQL-kNV1rcbAyRPHi7ULA8NU%26m%3DI7hT46qyImd1pKwKsGEVMkMBK2qq2UA0I9YtZ4jW5qc%26s%3DRwUDcD6HizxCvBD8LzdoPSTDfNq1lvHqt4L-Un6vCwI%26e%3D&data=02%7C01%7CVictor.Castellino%40ontario.ca%7C37c8036b951b4d27b8f208d7d70dc8be%7Ccddc1229ac2a4b97b78a0e5cacb5865c%7C0%7C0%7C637214327048016989&sdata=htPdJQxRXLuN0VpnnbG%2BXcvDyqHWrCaXGiJTk6y191Q%3D&reserved=0) (password is: PPEsurvey2020)
* Survey link and password remain the same (use same link for each daily submission).
* Survey will open at **8am** each morning, and close at **5pm** each day
* Notable changes will continue to be communicated directly via the survey. Please continue to **download a new version of the Excel spreadsheet every day**, and refer to the **PPE Survey Updates Tab** for a summary of any changes, as we continue to make updates based on your feedback.
* **Webex Training Sessions**:  **\*NEW SESSIONS ADDED\*:**Additional training sessions have been scheduled to walk-through the survey and review frequently asked questions. If you would like to attend, please add one of the sessions to your calendar, and access using the links below:
	+ **Friday, April 3** - 11:30 - 12:30 -[**Click here to join**](https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpwc-americasmc-ca.webex.com%2Fpwc-americasmc-ca%2Fe.php%3FAT%3DSINF%26MK%3D470783776%26MJL%3D1&data=02%7C01%7CVictor.Castellino%40ontario.ca%7C37c8036b951b4d27b8f208d7d70dc8be%7Ccddc1229ac2a4b97b78a0e5cacb5865c%7C0%7C0%7C637214327048026988&sdata=txZ2538GvoV%2F3w0zu7pdYtxLpbahiDaBk%2BNHL85Txcc%3D&reserved=0)
	+ **Friday, April 3** - 1:30 - 2:30 - [**Click here to join**](https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpwc-americasmc-ca.webex.com%2Fpwc-americasmc-ca%2Fe.php%3FAT%3DSINF%26MK%3D472532269%26MJL%3D1&data=02%7C01%7CVictor.Castellino%40ontario.ca%7C37c8036b951b4d27b8f208d7d70dc8be%7Ccddc1229ac2a4b97b78a0e5cacb5865c%7C0%7C0%7C637214327048036975&sdata=GF6EJJTmh2e3TsikAxz3%2FbT9uormG%2BpdqCU8a1Eoh7g%3D&reserved=0)
	+ **Monday, April 6** - 11:30 - 12:30 - [**Click here to join**](https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpwc-americasmc-ca.webex.com%2Fwebappng%2Fsites%2Fpwc-americasmc-ca%2Fmeeting%2Finfo%2F157174833898070118&data=02%7C01%7CVictor.Castellino%40ontario.ca%7C6777654894504a8221b708d7d72ea27c%7Ccddc1229ac2a4b97b78a0e5cacb5865c%7C0%7C0%7C637214468383442382&sdata=2VMNV%2B9rgTx7gyfd9v%2FCJcIgp8Dh1dayt9ByNrQqTO4%3D&reserved=0)
	+ **Tuesday, April 7** - 11:30 - 12:30 - [**Click here to join**](https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fpwc-americasmc-ca.webex.com%2Fwebappng%2Fsites%2Fpwc-americasmc-ca%2Fmeeting%2Finfo%2F157433311481832210&data=02%7C01%7CVictor.Castellino%40ontario.ca%7C6777654894504a8221b708d7d72ea27c%7Ccddc1229ac2a4b97b78a0e5cacb5865c%7C0%7C0%7C637214468383452374&sdata=lpv3HFNX60KyNiotT1cgsMiIm2x5wXCLFkRhUzLpl9Q%3D&reserved=0)
* **\*UPDATED\***: The "How to Guide" (attached) has been updated based on your feedback.
* **\*NEW\*:** The survey asks you to identify what LHIN you are in. If you do not know, please use the following website to determine it: [http://www.lhins.on.ca/](https://can01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lhins.on.ca%2F&data=02%7C01%7CVictor.Castellino%40ontario.ca%7C37c8036b951b4d27b8f208d7d70dc8be%7Ccddc1229ac2a4b97b78a0e5cacb5865c%7C0%7C0%7C637214327048036975&sdata=eHzu628JCcedysw7q%2B0%2FAxEfzR7Q5oTuKoW5DF8ZvwA%3D&reserved=0)

EOC Operations

Ministry of Health and Long-Term Care Emergency Operations Centre

Eocoperations.moh@ontario.ca

Health Care Provider Hotline: 1-866-212-2272